

How To Read Your Bill

Who do I call if I have questions?

Call Karnes Electric Cooperative at the phone numbers indicated.

Information and messages.

Issues pertaining to you and your cooperative will be found in this area.

New Account Numbers for all locations.

Each location has been assigned a new account number. Please provide this number when reporting outages or to register as an online user through the new online SmartHub® billing system.


What is my monthly usage?

A monthly usage graph provides a 13 month look at each service.

How Do I Make My Payment?

Be sure to return the bottom portion of the bill with your payment.

1. **Mail** your payment in the return envelope provided.
2. **Pay Online using SmartHub®.** Sign up @ karnesec.org.
3. **Auto Pay** by bank draft or recurring credit card. Sign up online using SmartHub® or call 1-888-807-3952.
4. **24 Hour Pay by Phone** Secure payments can be made 24 hours a day by calling 1-888-807-3952.
5. **Pay in Person** at our drive-through window or in our lobby from 8 a.m. – 5 p.m. Monday through Friday.
6. **Night Drop** An after-hours drop box is also available 24 hours a day at both locations.



YNNN
GO PAPERLESS SIGN UP FOR eBILL at www.karnesec.org

Office Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.
 Karnes City Office: (830) 780-3952
 Pleasanton Office: (830) 569-5538
 Fax: (830) 780-2347 (830) 569-4111

2646 1 AV 0.370 5 2646
 ANY MEMBER C-8 P-12
 123 ANYPLACE
 ANYWHERE TX 99999-9999

| | |
|----------------|------------|
| Statement Date | 11/02/2017 |
| Account Number | 99999001 |
| Payment Due | 11/11/2017 |

| Service Summary | |
|---------------------------------------|---------------|
| Previous Balance | 101.02 |
| Payment Received 10/30/2017 Thank You | 101.02 CR |
| Balance Forward | 0.00 |
| Current Charges | 101.02 |
| Total Amount Due 11/11/2017 | 101.02 |
| Total Due After 11/11/2017 | 106.07 |

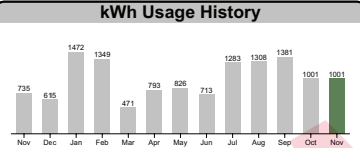
Message from KEC

Look here for important information concerning your account or your Cooperative.

Account Number: 99999001 Description: HOUSE

| Main Meter No. | Services From To | Days | Readings Previous Present | Meter Multiplier | kWh Usage | Rate | 911 Address |
|----------------|-------------------|------|---------------------------|------------------|-----------|------|--------------|
| 123456789 | 10/01/17 11/01/17 | 31 | 11525 12526 | 1 | 1001 | 02 | 123 ANYPLACE |

kWh Usage History



Log into your account at www.karnesec.org or via the SmartHub mobile app for detailed usage and temperature data.

Current Service Detail


| | | |
|-------------------------|------------------------|---------------|
| Balance Forward | | 0.00 |
| Base Charge | | 19.50 |
| Energy Charge | 1,000 kWh @ 0.1057090 | 105.71 |
| Energy Charge | 1 kWh @ 0.0982090 | 0.10 |
| PCRf Charge | 1,001 kWh @ -0.0242675 | 24.29 CR |
| Total Current Charges | | 101.02 |
| Total Amount Due | | 101.02 |


| Current Month's Average | |
|-------------------------|--------------|
| kWh Per Day | Cost Per Day |
| 32 | \$3.26 |


KEEP SEND Please do not staple or paperclip.

Comments/Address Change: _____


ANY MEMBER
123 ANYPLACE
ANYWHERE TX 99999-9999


 MAKE CHECKS PAYABLE TO KEC


 PAY ONLINE AT www.karnesec.org


 PAY BY PHONE 1-888-807-3952

KARNES ELECTRIC COOPERATIVE INC
 PO BOX 7
 KARNES CITY TX 78118-0007



46087009999001000010102000010607110220177

Statement Date & Due Date

The statement date and due date are located at the top of the bill.

Did Karnes Electric receive my last payment?

This section shows total activity since your last bill, ending with your balance forward, if any. If any of this information does not match your records, call Karnes Electric Cooperative.

Is my account past due?

In order to avoid paying a 5% late fee please make your payment by the due date highlighted on the bill.

For what location is this bill?

This shows the physical address or 911 address for each service location. If incorrect, or listed as unknown, please contact our office to update, the physical address.

What have I been billed?

A detailed list of charges for this bill will be shown for your information. Also appearing on your statement will be your current kWh usage and number of days in this billing period.

What do I owe and when is it due?

The total amount due for all accounts is shown here, along with your account or invoice number.